



DIAGNOSTIC GOVERNANCE & SERVICE DELIVERY STUDY

Appendix E: Survey

CCRD Governance Study

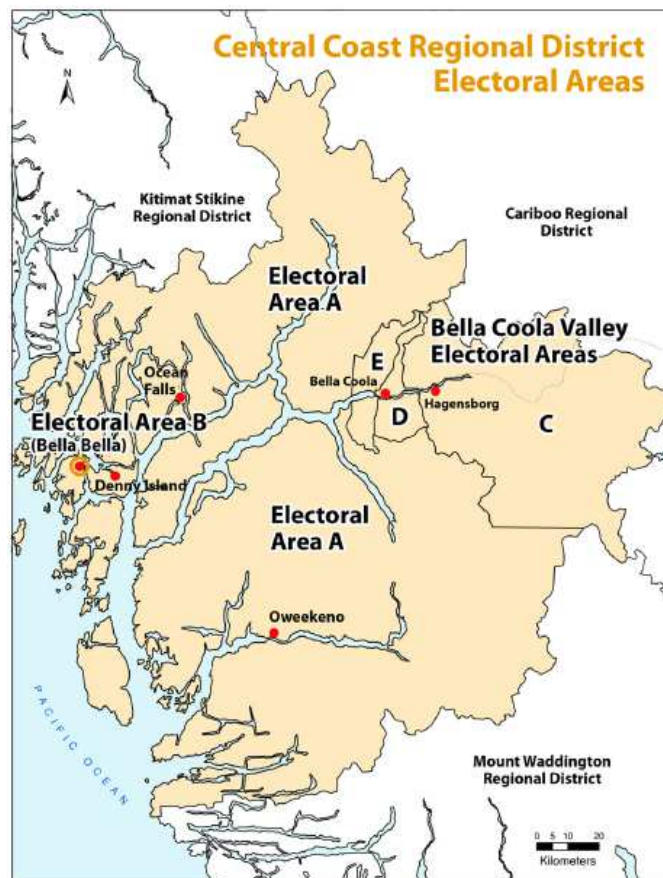
SURVEY

Have you ever wondered what the regional district does and does not provide for services? What the cost of services are, and how decisions are made? The CCRD Governance Study is meant to provide you with answers to these questions and offer opportunities for residents throughout the region to share their perspectives. The purpose of this survey is to find out what you like and dislike about your local services, what service-related issues are important to you, and what suggestions you have for improving how those services are delivered and governed. All residents of the CCRD are encouraged to participate in this survey (1 survey per person).

Before completing this survey, you are encouraged to learn more about the services that the CCRD provides to your community and how regional district governance works by reviewing the **Fact Sheets** on the [CCRD website](#).

Fact Sheets are also available in print copy – please email ccrdgovernance@ccrd-bc.ca or call 250-799-5291.

Get Informed. Get Involved. Have your say!



If you prefer, you can complete this survey online at www.ccrd-bc.ca.

1. Please indicate whether you have reviewed the governance study *Fact Sheets* (includes 8 service *Fact Sheets* and 5 broader governance & service delivery *Fact Sheets*). (please check)

- I have reviewed all of the *Fact Sheets*
- I have reviewed some of the *Fact Sheets*
- I have not reviewed any of the *Fact Sheets*

2. Which Central Coast community or area do you live in or closest to? (please check)

- | | |
|---------------------------------------|--|
| <input type="checkbox"/> Bella Bella | <input type="checkbox"/> Bella Coola |
| <input type="checkbox"/> Denny Island | <input type="checkbox"/> 4-Mile Village |
| <input type="checkbox"/> Firvale | <input type="checkbox"/> Hagensborg |
| <input type="checkbox"/> Nusatsum | <input type="checkbox"/> Oweekeno |
| <input type="checkbox"/> Ocean Falls | <input type="checkbox"/> Other (please indicate) |
-

Regional Services

3. The CCRD provides a variety of services throughout the region (e.g. economic development, library and emergency planning), and provides others to specific areas within the region. Depending on where you live, you may receive the services listed below from the CCRD, another service provider, or you may not receive them at all. How would you rate those services that you currently receive? First, please indicate how **important** each service is to you, then indicate how **satisfied** you are with each service. Where you do not receive the service, just circle N/A (not applicable). (circle the number that best reflects your opinion):

	Importance						Satisfaction					
	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Water	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Parks & Recreation	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Transportation (airports)	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Solid Waste Management (garbage, recycling)	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Fire Protection	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Emergency Planning / Preparedness	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Economic Development	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Library	1	2	3	4	5	N/A	1	2	3	4	5	N/A
Land Use Planning	1	2	3	4	5	N/A	1	2	3	4	5	N/A

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4. What suggestions or ideas do you have for improving the services that you currently receive? *Please list and explain.*

5. What do you think are the top three local government service issues facing your community? *Please list and explain.*

Issue #1 _____

Issue #2 _____

Issue #3 _____

6. What services, if any, does your community **not** receive that you think are needed? Who should provide them? *Please list and explain.*

Regional Governance

The CCRD is comprised of five electoral areas, and is the only regional district in BC that does not encompass any municipalities. It is governed by a Board of Directors consisting of 5 electoral area directors (one from each of the 5 electoral areas – see map on page 1), who are elected by voters and serve 4-year terms. Where there are no candidates, the regional district Board must appoint a person to the vacant position.

Regional districts also often establish committees or commissions to involve community members in providing advice to the Board of Directors regarding a specific service, and sometimes to operate a service. Current and active CCRD committees and commissions include:

- Economic Development Advisory Committee,
- Denny Island Recreation Commission,
- Denny Island Airport Commission and
- Centennial Pool Commission.

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Committees and commissions include a representative from the Board of Directors, and rely on community volunteers. For more information, refer to the *Regional Boundaries* and *Regional Governance Fact Sheets*.

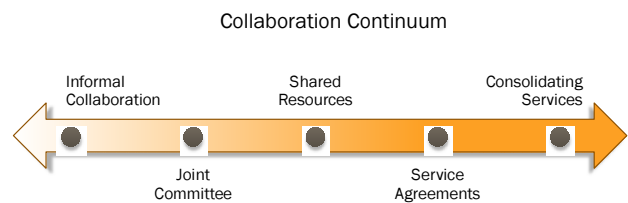
7. Please rate the following statements (circle the number that best reflects your opinion):

	Strongly Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Strongly Agree	No opinion
My electoral area is adequately represented under the current CCRD governance structure (e.g. 5 electoral areas, each represented by 1 area director elected by voters)	1	2	3	4	5	N/A
CCRD committees and commissions involve the community in governance and service delivery. More committees and/or commissions should be created in the CCRD to advise on services.	1	2	3	4	5	N/A

8. What suggestions, if any, do you have to improve the CCRD governance structure? Please list and explain.

Regional Collaboration

As outlined in the *Regional Collaboration Fact Sheet*, collaboration between service providers in the CCRD can include everything from informal meetings to discuss topics of shared interest, to consolidation of services under one local government authority. The level of collaboration can be viewed as a continuum or spectrum, beginning with informal collaboration all the way to consolidating a service under one authority:



9. For which existing services, if any, would you like to see greater collaboration?(please check all that apply)

- | | | |
|--|---|---|
| <input type="checkbox"/> Water | <input type="checkbox"/> Economic Development | <input type="checkbox"/> Emergency Planning |
| <input type="checkbox"/> Parks & Recreation | <input type="checkbox"/> Airports | <input type="checkbox"/> Library |
| <input type="checkbox"/> Solid Waste Management | <input type="checkbox"/> Fire Protection | <input type="checkbox"/> Land Use Planning |
| <input type="checkbox"/> Other (please specify): _____ | | |

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10. The following are some of the most common reasons for collaboration between service providers. Which of the reasons listed, in your opinion, are the two most important? *(please record your top two reasons in the space provided below)*

Common Reasons for Collaboration	Two (2) Most Important to Me:
Shared Resources	1.
Improved Relationships	2.
Cost Savings	—
Access to Funding <i>(provincial/federal grants or borrowing)</i>	—
Increased Efficiency <i>(reduce duplication)</i>	—

11. Please share any examples or types of collaboration you would like to see and by whom.

12. Is there anything else that you wish to share regarding local services or governance in the CCRD?

Thank you for completing the CCRD Governance Study survey!

Submit by email to ccrdgovernance@ccrd-bc.ca; by mail to the CCRD at 626 Cliff Street, PO Box 186, Bella Coola BC, V0T 1C0; or drop off at the CCRD office (626 Cliff Street, Bella Coola, BC)