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General Inquiries: (250) 387-5855
Toll-Free: 1-800-567-3247
Fax: (250) 387-0198
www.bcombudsperson.ca

947 Fort Street
PO Box 9039 Stn Prov Govt
Victoria BC V8W 9A5

December 30, 2013
File: 09-93944

Mr. Reginald Moody-Humchitt
Chair
Central Coast Regional District
PO Box 186
BELLA COOLA BC V0T 1C0

RECEIVED

JAN 06 2014

Central Coast Regional District

Dear Mr. Reginald Moody-Humchitt:

Enclosed is a copy of correspondence sent to Ms. Joy MacKay, Chief Administrator that summarizes the outcome of our investigation into a complaint concerning Central Coast Regional District.

Yours sincerely,

Kim S. Carter
Ombudsperson
Province of British Columbia

Enclosure

Board Meeting
FEB 13 2014
CCRD ITEM F(b)

*Notice: Use of this letter or attachment as evidence against an individual or institution in a court or tribunal proceeding is prohibited by s.20(2) of the **Ombudsperson Act**.*

December 30, 2013
File: 09-93944

Ms. Joy MacKay
Chief Administrator
Central Coast Regional District
PO Box 186
BELLA COOLA BC V0T 1C0

RECEIVED

JAN 06 2014

Central Coast Regional District

Dear Ms. MacKay:

On January 18, 2010 I wrote to you regarding a complaint concerning Central Coast Regional District. The **Ombudsperson Act** requires that both the authority and the complainant be notified of the decision to end an investigation and the reasons for it. This letter and the copy of the closing summary are intended to fulfill that obligation.

Thank you for your cooperation in the course of this investigation.

Yours sincerely,



Rose Stanton
Manager of Investigations

Enclosure

30-Dec-13
10:12 am
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Office of the Ombudsperson
Closing Summary

Page 1 of 1
RST

Authority: CENTRAL COAST REGIONAL DISTRICT

File Number: 09-93944 /001

Closing Date: 30-Dec-2013

Closing Status: *Closed; Investigation; Completed; Findings - Not substantiated (s.22)*

A contractor complained to us that the CCRD had acted unfairly and unreasonably when it refused to pay amounts he believed he was owed for work on the Bella Coola Fire Hall.

We investigated whether the CCRD followed a fair procedure in response to his requests for payment. We reviewed the record of correspondence between the man's company and the CCRD.

We concluded that the CCRD had been consistent with the contractor in its responses to him about the additional costs. It relied on the Form of Tender which required the contractor to supply all necessary labour, materials and equipment to install a torch on roof at the Bella Coola Fire Hall.

Our investigation did not substantiate the man's complaint that the CCRD acted unfairly and unreasonably when it refused to pay amounts he believed he was owed for his work on the Bella Coola Fire Hall.